

# CHRISTIAN WOO

## Our Studio

Christian Woo is a modern furniture design and woodworking studio based in Vancouver, Canada. Under the leadership of master craftsman Christian Woo, and inspired by his grandfather's dedication to the art of woodworking, we embrace a philosophy centred on timeless, modern design, beautifully executed. The studio is guided by the rich, rugged landscape of the Pacific Northwest, each piece designed with a strong sense of place, scale, and sentiment, using only the highest quality, sustainably harvested, Forestry Stewardship (FSC) approved woods. We are highly discerning not only about the type of wood we work with but also about each individual piece and the unique characteristics it holds. Everything is made to order in our studio and touches only the hands of our small team of craftsmen, meaning that when a piece leaves our studio, we know it intimately. Knots, checks, cracks, and grain or tone variations all fall within the realm of what we call beauty marks—are all natural qualities of wood, and we celebrate them for the uniqueness they offer our designs.

## Warranty & Environmental Care

We stand behind our craftsmanship and guarantee your piece for one year from the date of purchase. If your furniture becomes structurally defective during this period, we will repair or replace it at no charge. This warranty applies only to normal use and when all product specifications and care instructions are followed. Repair or replacement will fulfil Christian Woo's obligation to the warranty and exclude the right to compensation. Replacement or repair is solely at the discretion of Christian Woo.

## The Basics

Solid wood is a natural material with unique colour variations, grain patterns, and occasional knots. These features enhance the authenticity and beauty of your furniture. Wood is hygroscopic, meaning it naturally absorbs and releases moisture, which can cause slight dimensional changes over time. Maintaining stable environmental conditions is essential for the long-term well-being of your furniture.

*We recommend:*

- Room temperature: 18 °C to 24 °C (64 °F to 75 °F)
- Relative humidity: 50–60%
- Minimum humidity: 40% during dry winter months to prevent excessive drying
- Exposure to direct sunlight and certain artificial light sources may cause gradual colour changes or splitting.

## Avoidance of Heat Sources

To prevent dehydration and reduce the risk of cracking or warping, avoid placing furniture near or directly under heat sources, including fireplaces, infrared heaters, radiators, direct sunlight or heating vents.

## Preventative Care

Clean spills and stains promptly to prevent permanent marks. Regularly wipe down the entire surface of the furniture to maintain an even appearance, and rotate the piece periodically to ensure uniform exposure to light and wear.

## Everyday Maintenance

For daily cleaning, use a well-wrung cloth dampened with clean water, mild dish soap, or chemical-free natural cleaners. Avoid harsh chemicals or furniture polishes, as they can damage the finish. Refrain from placing hot items directly on the wood surface to prevent heat damage, and be mindful of potential staining agents such as candle wax or certain spices.

## Repair and Refinishing

In the case of major stains or damage, avoid scrubbing the affected area, as this can worsen the problem. Contact us directly for specialized cleaning methods tailored to your situation. For spills like wax, allow it to cool before gently removing it and applying appropriate cleaning techniques. If refinishing is necessary, seek assistance from a qualified professional to ensure the best results. See below for more information on our refinishing services.

## This warranty does not cover damage or defects caused by:

- Normal wear and tear
- Damage resulting from accidents, third-party actions, environmental factors, misuse, or intentional damage
- Modifications or alterations made by anyone after purchase
- Improper maintenance, cleaning, or care
- Dramatic temperature variations or exposure to unusual conditions contrary to recommendations.
- Damage caused by chemical treatments, cleaning products, or protective coatings applied after purchase
- Natural characteristics of solid wood, including variations in grain or colour, knots, heartwood, or sapwood
- Gradual colour changes over time